

## DECLARATION BIKE – Material Damage & Theft

TURN PAGE FOR MORE INFORMATION AND INSTRUCTIONS

FORM TO BE COMPLETED AND RETURNED WITHIN 8 DAYS, TO THE ATTENTION OF THE INSURANCE CLAIMS

DEPARTEMENT: [damage@aldautomotive.com](mailto:damage@aldautomotive.com)

Driver Bike:

Contract number:

Frame number:

Make and model:

### Type of claim

Material Damage

Theft

Place:

Date:

Repairer (network through which bike was ordered):

Estimated cost: EUR

Description of the circumstances:

### Pictures attached (indicate number of pictures):

of the bike in its entirety

of the visible damages

one picture of the frame number (clearly readable)

### Declaration at the Police (mandatory in case of theft, within 24h max.):

No

Yes, PV-number

### Is there a third party responsible for the damages:

No

Yes, contact details:

**IN CASE OF AN ACCIDENT WITH A THIRD PARTY (CAR) PLEASE FILL IN THE EUROPEAN ACCIDENT STATEMENT.**

Date        /        /        at

Name & surname:

E-mail address:

Mobile Number:

## General Terms and Conditions

The General Terms and Conditions have been made available on the website for download:

<https://insurance.aldautomotive.be>

## Data processing

For policy and claims management handling, personal data may be transmitted to our insurer, Baloise Insurance, and DEKRA Belgium nv, which manages claims on behalf of Baloise Belgium. The Baloise Insurance privacy policy is available on the website in Dutch:

<https://www.baloise.be/nl/over-ons/privacy.html>

## Obligations in case of material damage

- ▷ Please submit your claim to ALD Automotive / Axis using the declaration form attached no later than 8 days after having noticed the damage.
- ▷ Should there be a party liable for the damages, their contact data must be submitted immediately.
- ▷ The declaration form must always include:
  - a photo of the complete bicycle
  - a photo of the bicycle frame number (clearly legible);
  - at least one photo that clearly shows the damage to the bicycle.

In all cases, a repair agreement must be concluded before any damage is repaired. The invoice is to be listed under Axis NV (BE 0403 429 730).

## Obligations in case of theft

- ▷ Theft must be reported to the police within 24 hours of discovery with a request to include the bicycle's unique frame number on the official report.
- ▷ Claims must be reported to ALD Automotive / Axis no later than 8 days after having noticed the theft by submitting the following:
  - the completed declaration form;
  - the original police report affidavit;
  - all original keys of the ART-approved safety lock.

A claim must be filed even if the lock keys are the only items that have been stolen or lost. Please have the lock and keys replaced as soon as possible to prevent any theft of the insured vehicle.

## General obligations

- ▷ Make sure to take all steps required to prevent and limit the damage.
- ▷ Make sure to provide any information requested in relation to the damage or theft.